

CHUCK E FOCUS

Week 32 – August 11, 2017

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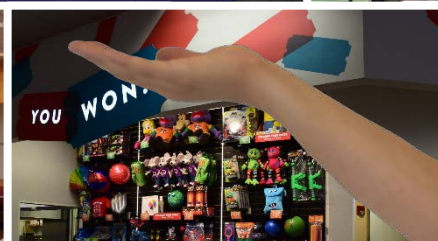
Chuck E. Cheese 2.0

San Antonio, TX

Let's do this...



Yup, new uniform shirts!



CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

	Restaurant	2016	2017	YOY Increase
1.	Green Bay, WI #319	\$29,545	\$40,930	38.5%
2.	Erie, PA #536	\$23,143	\$31,111	34.4%
3.	Chicago Darien, IL #685	\$17,393	\$22,364	28.6%
4.	Dover, DE #759	\$12,670	\$16,116	27.2%
5.	Grapevine, TX #854	\$25,949	\$32,249	24.3%
6.	Willowdale, ON #845	\$44,374	\$55,055	24.1%
7.	Wichita Falls, TX #309	\$22,627	\$27,944	23.5%
8.	Hamburg, NY #516	\$21,520	\$26,468	23.0%
9.	San Antonio Stone Oak, TX #565	\$37,780	\$46,196	22.3%
10.	Cherry Hill, NJ #498	\$20,442	\$24,958	22.1%

cast member

SPOTLIGHT OF THE WEEK



CENTRAL

Meet Anjelica Huerta, Cast Member in restaurant #349 Batavia. Anjelica has been a super star with Chuck E. Cheese for 2 years now and counting. She has a great attitude towards work and awesome hospitality. Anjelica is always in a great mood and makes sure every guest leaves happy, whether hosting a birthday party or greeting guests at kid check. Anjelica loves to listen to music on her free time and hanging out with friends and family.



NORTHEAST

Meet Vanessa Root, Cast Member in restaurant #521 Vestal. Vanessa has been a super star with Chuck E. Cheese for 5 years now and counting! She is a Team2 Core Cast member in the kitchen. Vanessa takes great pride in everything she does and everything she makes and serves to our guests.

SHOUT OUT!

Awesome job Ruben Garza with executing a successful and interactive AOI Workshop in Bill Pressel's District!



LET THE FUNshine!



Summer My Favorite Fun Contest



Thank you to everyone for all of the fun and creative Theme Weeks that were submitted, it is great seeing all of the FUN everyone is having! Without further adieu...

The results are in!

Week 3:

SOUTHEAST:

- 1st – Pitre's Pirates
- 2nd – Risnear's Raptors
- 3rd – Robinson's Rebels

NORTHEAST:

- 1st – Ali's Avengers
- 2nd – Denny's Grand Slammers
- 3rd – Team Estradinary

WESTERN:

- 1st – Chudzinski's Challengers
- 2nd – Cedillo's Serpents
- 3rd – Light's Sabers

CENTRAL:

- 1st – Conrad's Conquistadors
- 2nd – FUNky Brewsters
- 3rd – Mike's Mauraders

SUPPORT CENTER:

- 1st – Quad B
- 2nd – Quad C
- 3rd – Quad D

COMPANY BONUS:

- 1st – Chudzinski's Challengers
- 2nd – Pressel's Power Squad
- 3rd – Hamblen's Heros

WILD CARD WINNER:

FUNky Brewsters

OVERALL AVERAGE RANKINGS:

Central Intelligence/Quad B	66.82
1 st – Light's Sabers	110
2 nd – Kasper's Kingpins	96.67
3 rd – Chudzinski's Challengers	90

Support Center 1st place winners AND the restaurant who made the video for the Wild Card Winner will be receiving 40th anniversary pins for prizes!

Want to see all the winning Theme Weeks? Click on the link below to view them all on the L&D Sharepoint page:

[Click Here](#)

Final results for the FUNShine Contest will be announced Next Friday – Stay Tuned!



dear chuck e...

I brought 3 boys with me to your establishment today. Octavious greeted us and not only showed me how the card system worked but he also made me and my kids feel welcome. This was great, of course, but we were approached by an adult in the entry way once we were inside who asked to use my phone to call her daughter. I wanted to help but was reluctant as we were the only people in the space and she was across the divider from me. Octavious read this situation from across the room and was there in a heartbeat to see what was going on. I do not think she meant any harm, but he realized the uneasiness of the situation and he was there pronto to see what was going on. I asked her the number she wanted me to dial and gave her the phone while he stood there and all seemed to be ok. I just wanted to let you know that his man was great and made me feel like he truly cared about me and my family and this experience. I worked in the service industry for years before my current career as a professor at FSU and I truly appreciate his attitude, work ethic, and attention to detail. I actually worked at this Chuck E. Cheese 17 years ago as "Chuck E" and am proud that you have hired this young man. He will do great things and I think he needs to be recognized for being such a great customer service representative as well as a good reader of what is going on around him. Kudos to who hired him! Thank you so much for listening to me and please let me know if I can do anything further for Octavious.

Southeast Region
Tallahassee, FL #680
RVP Bill Eich
DM Maurice Chandler
GM Joseph McDonald
Cast Member Octavious

I came into the Hagerstown location around noon on Saturday with my family. I just wanted to take a minute and thank all of the staff for being so polite from the time I walked in the door to the time I left. Its been about a year since I have been to Chuck E. Cheese's, I see a lot of changes to not having tokens anymore and the new food menu. I was trying to figure out the menu on what to get and the guy running cash and the manager helped me pick out what I should get and they both made it cheaper for me instead of the way I had it. My son had some problems with a few games and I let another very nice employee know that the game was broken, it was fixed in a matter of two minutes. When it was time for the prizes my daughter was a few tickets short of a prize that she wanted. I told her she didn't have enough and she started to cry again. Another employee handed her the prize it was like handing that kid gold and made her day! I give the Hagerstown restaurant a big thumbs up on how well they all work with the public. I should have asked everyone for names but everyone was great I want to thank them all. We will definitely be back.

Central Region
Hagerstown, MD #772
RVP Chris Kelly
DM Susan Jensen
GM Jennifer Smith

We booked a party online for our twins 10th birthday. It was easy to book and make changes to the party. The day of the party we arrived early and were greeted by Rocco and Evan, our host. Both were very helpful during our time there. I didn't know what to expect but hoped it would go well for the price of \$18.99 per kid. Rocco and Evan exceeded our expectations and we are very pleased with the experience. Our boys had a wonderful time at their birthday party at Chuck E. Cheese.

Northeast Region
Boardman Park, OH #552
RVP Jim Brawley
DM Dennis Sanders
GM Rocco Ferreri
Cast Member Evan

I have a six year old daughter and have visited Chuck E. Cheese's plenty of times but I needed to let you know your staff this evening was great! From you cashier to the guys who help with the broken games. I wish I could remember his name but he was an amazing gentleman he was doing it all. First he helped with cleaning tables, then I saw him at the prize table, then he helped us with a broken game. Great service and great food! This is the first time we went to a Chuck E. Cheese and had great customer service from well mannered young women and men. This location should be very proud of their employees.

anniversaries

5 YEARS

Cristina Hernandez ~ 084
 Mary Wheeler ~ 307
 Nicole Scialla ~ 455
 Taylor Perry ~ 556
 Audrey Payne ~ 567
 Bryce Roffe ~ 721
 John Myzell ~ 790
 Tyler Burke ~ 828

10 YEARS

Matthew Ziemer ~ 538
 Belinda Knox ~ 735
 Ann-Marie Merriman ~ 946
 Brian Setzer ~ 947
 Angel Thiel ~ Admin, POS
 Support

15 YEARS

Rhonda Bonner ~ 323
 Kathleen Gillette ~ 763
 Brian Pitre ~ DM, SE Region

20 + YEARS

Sandra Vigneau ~ 472
20 Years
 Lisa Dantry ~ 535
25 Years
 Kim Cote ~ 753
25 Years
 Cynthia Stripsky ~ 854
25 Years

Western Region
Pasadena, CA #324
RVP Tim Kerum
DM Arshad Khan
GM Octavio Castaneda

FRIDAY NIGHT NEON



Sarahly in Grand Prairie #596 ~
Awesome job training and coaching
Sandra and Madeleine from our
Marketing Team on Birthdays!



OPERATIONS

**Congratulations to the
following Managers and
Techs on achieving Managers
of the Quarter in their District!**

Brian Pitre District K

Asst Manager ~ Anna Beasley
General Manager ~ Derrell Mathes



Tech of the Quarter ~ Travis Davis



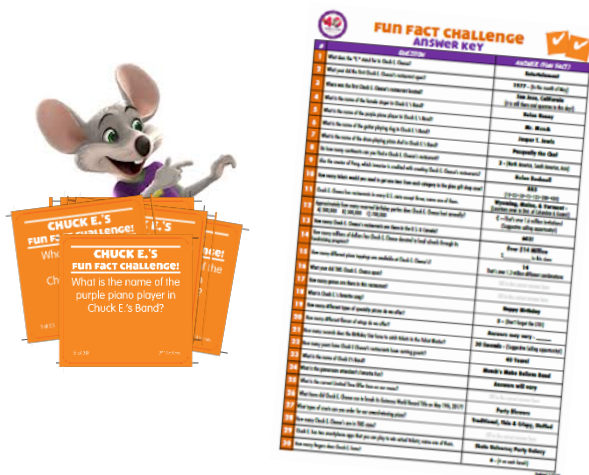


CHUCK E.
LEARNING

coming soon...

We asked, and you responded!

Thank you to everyone who submitted trivia questions to help update our Trivia Checkback Cards! The cards are now being produced and will be in your restaurants in a few short weeks, along with a new answer key!



Who's ready for another

Casher's Sales Contest?

August 28th – October 15th

Be There – Be Ready

PROMO CUPS!



CHUCK E.
LEARNING

STAR AWARDS

Congratulations to the following General Managers on their stellar performance in 2nd Quarter!

Retention Award:

1. Kelly Medeiros ~ 836 Mississauga, ON
2. Tom Kuharski ~ 846 Cambridge, ON
3. Kristy Conkity ~ 655 Cedar Falls, IA
4. Johnny Ramirez ~ 864 Harlingen, TX
5. Louis Vilsaint ~ 433 Pembroke Pines, FL

People Pleaser Award:

1. Louis Daguindeau ~ 522 Brooklyn, NY
2. Heidi Lupo ~ 947 St. Louis, MO
3. Ali Elali ~ 359 Dearborn, MI
4. Yadira Martinez-Salazar ~ 421 Costa Mesa, CA
5. Mike DeLillo ~ 559 No. Olmstead, OH

Party Pleaser Award:

1. Dennis Lewis ~ 415 San Bernardino, CA
2. David Padilla ~ 428 El Monte, CA
3. Edward Porter ~ 397 Mac Park, CA
4. Yadira Martinez-Salazar ~ 421 Costa Mesa, CA
5. Meagan Reynolds ~ 376 Hemet, CA

Sales Driver Award:

1. Paige Ruiz ~ 542 Union, NJ
2. Carla Kirk ~ 382 Hickory, NC
3. Julia Kleber ~ 498 Cherry Hill, NJ
4. Andre Hall ~ 833 Whitby, ON
5. Joseph McDonald ~ 680 Tallahassee, FL

Community Ambassador:

1. Ericka Chinchilla ~ 429 Granada Hills, CA
2. Sherri Stawinski ~ 058 Tinley Park, IL
3. Carlos Depinho ~ 435 N. Miami, FL
4. Ana Barrera ~ 569 Laredo, TX
5. Yesy Morales ~ 654 Sterling, VA



CHUCK E. CHEESE'S

HOT JOBS

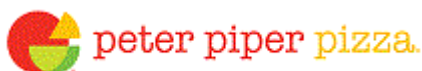
general manager

363 ~ Hayward, CA	616 ~ Buford, GA
378 ~ Laguna Hills, CA	686 ~ Villa Park, IL
404 ~ San Jose Kooser, CA	323 ~ Flint, MI
558 ~ Colorado Springs, CO	742 ~ Springfield, MO
662 ~ Colorado Springs S, CO	568 ~ Lincoln, NE
605 ~ Savannah, GA	579 ~ North Richland Hills, TX
613 ~ Douglasville, GA	300 ~ Olympia, WA

tech manager

108 ~ Redwood City, CA	617 ~ Albany, GA	039 ~ Charlotte, NC
109 ~ Burbank, CA	729 ~ Atlanta, GA	064 ~ Charlotte, NC
367 ~ Ladera Heights, CA	058 ~ Tinley Park, IL	547 ~ Mayfield Heights, OH
376 ~ Hemet, CA	359 ~ Dearborn, MI	437 ~ Philadelphia, PA
066 ~ Jax-Orange Park, FL	564 ~ Horn Lake, MS	540 ~ Lancaster, PA
612 ~ Athens, GA	471 ~ Newington, NH	577 ~ College Station, TX
615 ~ Fayetteville, GA		842 ~ Milwaukee, WI

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager
General Manager
General Manager

Las Vegas, NV #1256
Gilbert & Baseline, AZ #1283
Moore, OK #1263
Mesquite, TX #1273

Please visit www.peterpiperpizza.com to review all open Peter Piper Pizza positions